



Date: **March 2004**
To: CSOs
Copy for: EST, Technical Support
From: Margaret Grant
Subject: TMAA02-01 Rugged Microphone

TMAA02-01 Rugged Microphone – Update

Introduction

We have had a small number of faults on the TMAA02-01 Rugged Mic where a PTT press does not always activate transmission.



The cause of the problem has been identified. To avoid this fault occurring in the future, we have reworked the stock of microphones in the factory.

The fault is not endemic, and it is not required to replace the existing microphones in the field. However, as a gesture of goodwill and to maintain confidence, marketing will replace the stock of unused microphones held at CSOs.

Next Steps

We have a record of the number of microphones held in stock at each CSO. Over the next week, in your regular shipment, you will receive replacements for these mics.

- Put the new 'logo' TMAA02-01 microphones into stock
- Isolate the existing (un-badged) stock
 - Either discard the existing stock, or,
 - Rework these units by following Technical Note 853 at which point they can be sold as TMAA02-04 Un-badged Rugged Microphones. The part's IPN required to rework these is detailed in the Technical Note.

In addition, we will supply 5 x replacement PTT levers per CSO to be used in the event of a PTT failure on a customer's microphone.

Technical Note TN-853 describes how microphones with the possible PTT fault can be reworked and identifies the part required to repair the fault. If a microphone with this fault is returned to you, please follow the guidance in this note.

Please contact me if you have any questions or comments regarding the above.

Margaret Grant
Mobiles Product Manager
30th March 2004