



# 8570/8571 software upgrade

## Introduction

This service bulletin affects the users of a split-site, remote controlled system with software versions 5.10 or 5.11. The affected system includes an IPC-500 telephone interconnect system.

## Symptoms

The system sends revertive beeps on the wrong channel in response to a selcall received by the 8570 console. In a split-site, remote controlled system, two revertive beeps sound when a selcall is sent to the 8570 console.

## Action

Users of a split-site, remote controlled system with an IPC-500 telephone interconnect unit and software versions 5.10 or 5.11 must upgrade to version 5.12.

### Finding the software version of your remote control system using the console

- Press **Function**, then enter the function code **11** within two seconds followed by **Enter**.

The display on the remote control console will show the software version of the remote control system.

## Compatibility

Software version 5.12 should be used with the 9323/9360/9780 transceiver, software version 4.00 and above. It is possible to use an earlier version of the transceiver software, but much of the Computer Interface Command Set (CICS) functionality will be lost.