FeatureCall® Update Instructions

This document contains procedures on how to install the latest upgrade version of the FeatureCall Windows application.

> **Note:** To install the 3.XX FeatureCall update you must have purchased FeatureCall version 3.50 or higher. If you do not have version 3.50, you can only update your FeatureCall to revision 3.12 or you can purchase an update to the current revision by contacting Ameritec Technical Support. If your FeatureCall is below revision 3.0 you will need to purchase a full set of update diskettes from Ameritec. Contact Ameritec Technical Support for details.
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> A release document has been included in this package (in .pdf format) with information on what was changed in this release.

How to install the FeatureCall upgrade:

1. Run the self-extracting archive file "v3.XX FeatureCall Update.exe". Extract all files either into an empty directory on your PC. The default directory will be c:\temp.

2. The archive will automatically run the Setup.exe installation program. If you need to install the upgrade to a different computer, either execute the setup.exe file over a network or create upgrade diskettes by following the "Creating FeatureCall Upgrade Diskettes" portion of this document.

3. Once setup.exe is run, either from the extracted archive or from a diskette, select the existing FeatureCall directory (typically c:\featcall) as the destination directory.

4. Choose the same network options that were selected when the application originally installed.

5. Wait while all upgrade files are installed.

6. Once installation is complete, the upgrade version is available to run.

Creating FeatureCall Upgrade Diskettes:

1. Unarchive the files by executing the "v3.XX FeatureCall Update.exe" file. When prompted for the directory to unarchive the files, select an empty directory (default is c:\temp) and uncheck the box which states "Run after extraction: setup.exe" and press the "Finish" button.

2. Go to the directory where the files were extracted and copy the file FeatCall.Hlp onto a diskette and label it DISK 2. Copy all other files onto another floppy and label it DISK 1.

3. When you are ready to perform the update, place DISK 1 into the computer and run setup.exe.

4. When prompted, select the existing FeatureCall directory (typically c:\featcall) as the destination directory.

5. Choose the same network options that were selected when the application originally installed.

6. Wait while all upgrade files are installed.

7. Once installation is complete, the upgrade version is available to run.